

# Integrated Care for Long Term Conditions

Tamsin Hooton– Southwark CCG

# Long Term Conditions: the impact on health and wellbeing

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**NHS**

*Southwark*

*Clinical Commissioning Group*

- It is estimated that in England, over 30% of the population have one or more long term conditions
- Within Southwark 5% of the population have diabetes, but up to a quarter of diabetics may be undiagnosed, based on numbers on GP registers
- The prevalence of long term conditions rises with age, as does the chance of having more than one LTC
- In Southwark, LTCs among the under 60's are more prevalent than nationally
- Mortality rates from cardiovascular disease and respiratory disease are higher than the London and England averages
- There is a significant impact on quality of life caused by living with a LTC



# The cost of Long Term Conditions

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- Although people with LTCs only account for 30% of the population, it is estimated that they utilise around 70% of the healthcare budget
- Having a long term condition greatly increases the risk of a hospital admission, and this risk rises sharply the more long term conditions an individual has
- Not all LTCs are equal in terms of the cost of health and social care. The most costly are dementia, kidney disease, stroke, heart failure and COPD

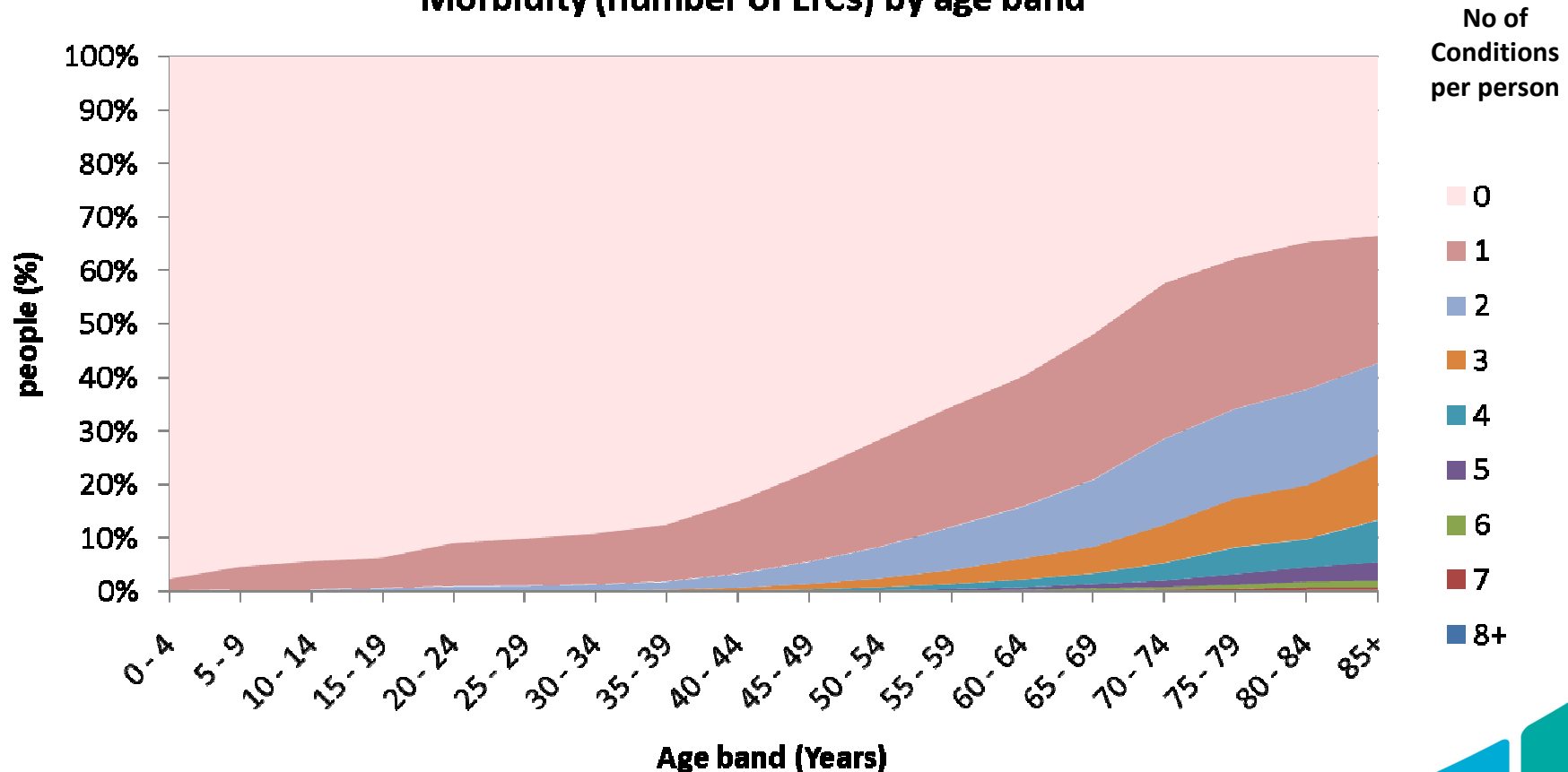


# Older people tend to have more Long Term Conditions



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Morbidity (number of LTCs) by age band



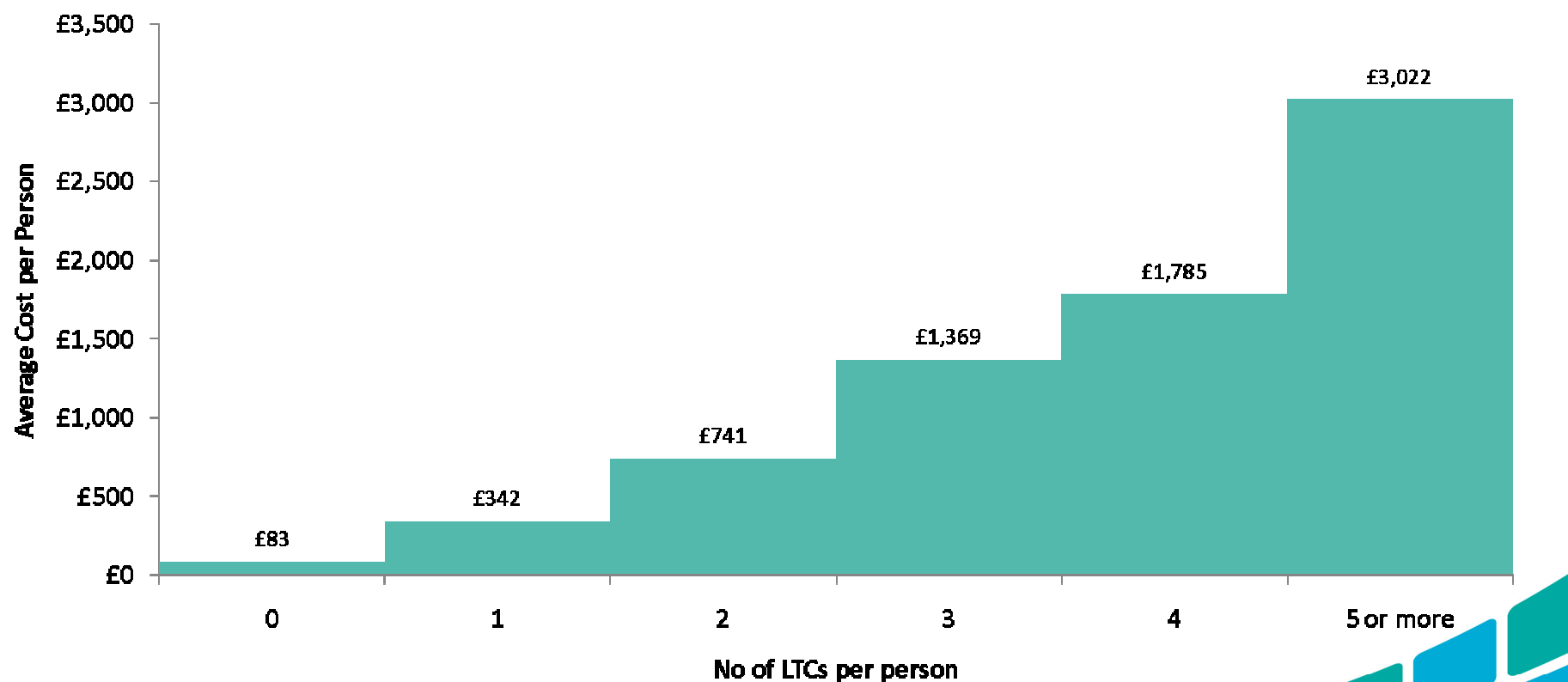
Base: People registered at practices that allow PHMCC access  
 Source: LTCs from acute inpatient data (11/12) & PHMCC

Other studies, e.g., Scottish Multi-Morbidity study (Lancet 2012), show higher morbidity levels due to QOF-type LTC definitions and larger number of LTCs considered

# Average social services cost per person by number of LTCs

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**Average Social Services Cost per person (11/12) by no of LTC's per patient, for Southwark and Lambeth patients**



Note: Cost extrapolated based on social care users with NHS number recorded

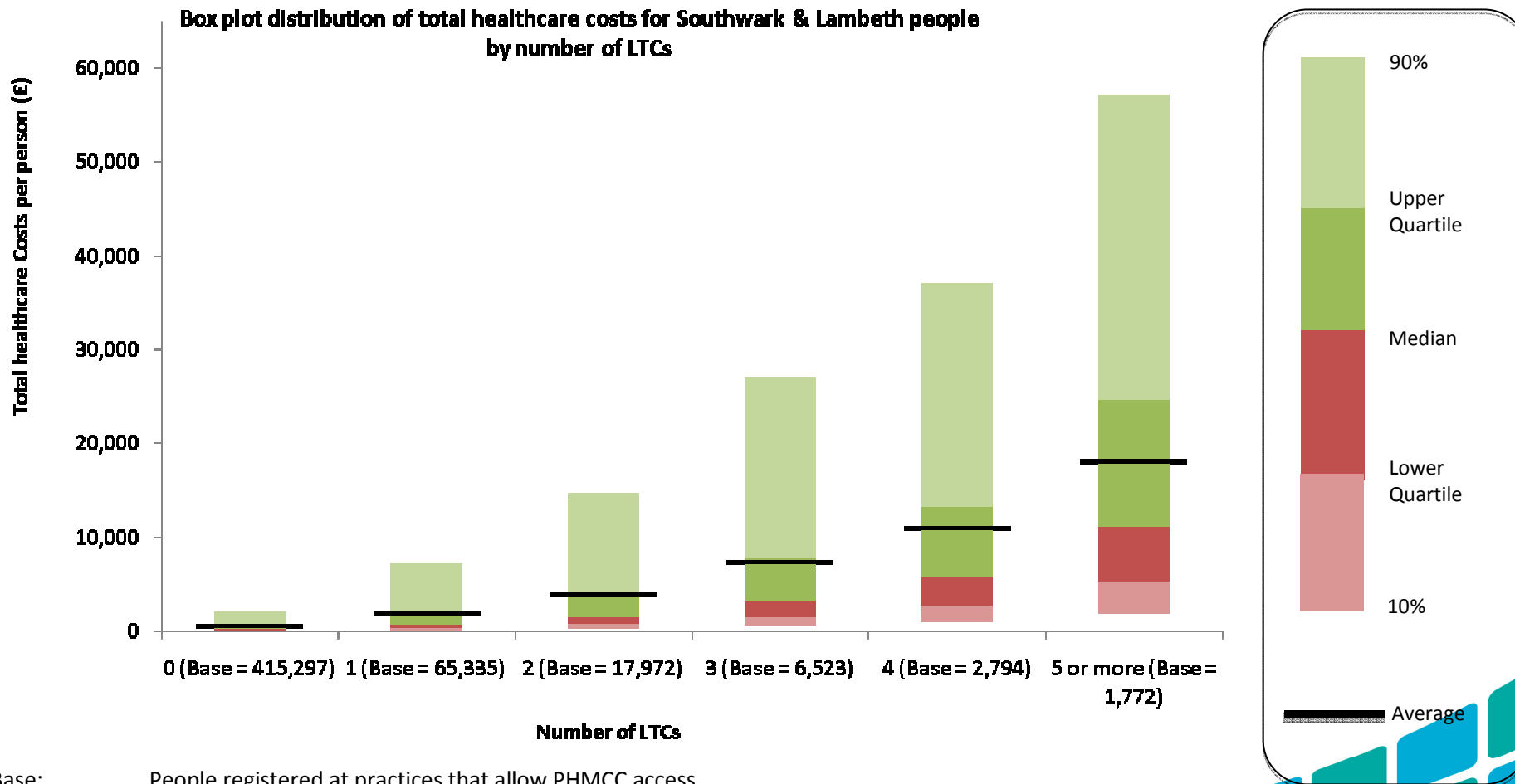
Base: People registered at practices that allow PHMCC access; 0 conditions (415,310), 1 condition (65,348), 2 conditions (17,985), 3 conditions (6,536), 4 conditions (2,807), 5 or more conditions (1,785)

Source: Social services data for Southwark & Lambeth people, LTCs from current PHMCC Data (ETGs) & acute IP data

# Box plot distribution of healthcare cost per person by number of LTCs

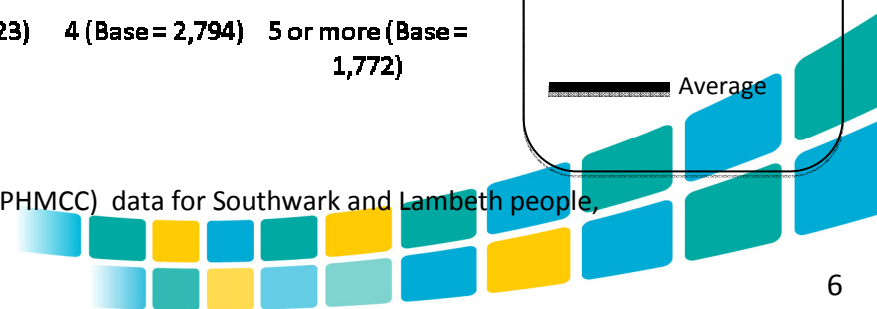


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Base: People registered at practices that allow PHMCC access

Source: Acute, Community, Mental Health and Prescribing & Primary Care (based on PHMCC) data for Southwark and Lambeth people, LTCs from current PHMCC Data (ETGs) & acute IP data



## Why integrate care?

- Health services for people with long term conditions are organised by condition – we treat ‘body parts’ rather than the whole person
- Given the prevalence of co-morbidities, this means that many people see several clinical teams for their care
- Mental health and physical health services are organisationally and culturally separate, despite the fact that there is a significant psychological impact of living with a long term condition, and that the health outcomes for people with mental health problems are poor
- Southwark people tell us that their care is not joined up, that they have to repeat their details to multiple agencies, that care is not co-ordinated
- Outcomes for Southwark people, (both clinical and experiential) are often poor



# How could we do this in Southwark?

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- A pro-active and preventative approach, based on continuity of care
- Joint working between primary care, community nursing and social care to deliver care plans with the support of specialist teams where needed
- Integration of community nursing and primary care at neighbourhood level
- A single model of assessment and care co-ordination, with CMDTs organizing multi-disciplinary care for people with more complex needs
- A generic approach to self-management which supports the delivery of personalized care, including support services commissioned in a co-ordinated way across the CCG and Local Authority
- Greater integration between mental health and the physical health of people with long term conditions
- Community hubs bringing together diagnostics, peer support and education, and specialist community clinics in one place, providing co-located and holistic approach to LTCs
- Patient-centred support for taking medicines





# SLIC workstream on LTCs

- Workstream recently revitalised
- Focus on behaviour change – individuals and professionals
- Two phases:
  - Phase 1 defining issues- to March 2014
  - Phase 2 developing project plans – to October 2014
- Some work in progress on understanding why people do not take their medicines
- Project manager in place

